

# BEAUPORT

H O T E L • G L O U C E S T E R

## Fiesta Guest Comfort Policies

All registered guests are subject to the following policies and procedures:

### Check-In/Check-out

Check-in time begins at 3:00PM and check-out time is by 11:00AM. Unfortunately, we are unable to offer early check-ins and late check-outs during the week of Fiesta.

### Non-Smoking Policy

All guest rooms and public spaces are 100% non-smoking and designated areas can be found adjacent to the hotel entrance. A \$250 USD cleaning fee will be charged to any guest who violates the smoking policy.

### Dress Code

The dress code at Beauport Hotel Gloucester and 1606 Restaurant & Bar is distinctly casual; however, some restrictions do apply. With the exception of our Birdseye Rooftop, shoes and a shirt are required throughout the rest of the hotel.

### Pet Policy

In order to guarantee a comfortable and allergen-free environment for our guests, we respectfully decline the presence of pets in the hotel. Documented service animals are always welcome. We are happy to refer pet boarding facilities in our area that you can utilize during your stay.

### Alcohol

No outside alcohol is permitted to be brought into the hotel, as per Massachusetts liquor laws.

### Safety & Security Personal Belongings

Hotel management is not responsible for personal belongings and valuables like money, jewelry or other valuables left in the guest rooms. Complimentary safe deposit boxes are available for use in guest rooms.

### Occupancy Limits

Standard occupancy for all rooms and suites is two. The maximum number of guests allowed in a standard room (King room, queen room, or king room with queen sleeper) is four. A \$25 fee will be added on for each additional guest above standard occupancy

### Peace and Quiet Policy

“Quiet Hours” go into effect on the guest room floors from 10:00pm to 7:00am daily. During these hours we ask that all guests keep conversation and in-room activities at a respectable volume. However, guests are more than welcome to enjoy the use of our beautiful lobby until the wee hours of the morning, should you desire a late-night gathering. We have a “one warning” policy for noise complaints. A second noise complaint for in-room activity during quiet hours will result in a request to depart the premise immediately. All noise complaints which resulted in compensation to guests disturbed will be charged to the guest room whose noise caused the complaint.

#### Parties

Our guest rooms, guest room floors, and Birdseye Rooftop are for registered hotel guests only. No parties are allowed in these spaces at any time. More than the standard occupancy is defined as a party. While we attempt to give at least one warning before eviction and/or calling the police, this policy may be enforced without warning in order to protect other hotel guests. Criminal charges could be applicable.

#### Damages

Guests will be held Responsible for any loss or damage to the hotel caused by themselves, their friends, or any person for whom they are responsible.

Beauport Hotel Gloucester reserves the right to change these policies without advance notice. Please note that for stays during the week of Fiesta, we are unable to refund any deposits for cancellations. In addition, we are unable to honor date changes for Fiesta reservations.